

# GENERAL CLAIM FORM

Please help us to help you by:

- completing all relevant questions in full as this can avoid the need for further enquiry and possible delay in settling your claim
- enclosing evidence of the amount(s) you are claiming
- signing and dating page 4 of this form

Insurance fraud is a crime – please ensure all information is correct

## 1. POLICYHOLDER(S) DETAILS

Policy number: \_\_\_\_\_ Claim number (If known): \_\_\_\_\_

Full name (Mr, Mrs, Miss, Ms): \_\_\_\_\_

Postal address: \_\_\_\_\_

Date of birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Telephone numbers: Home: \_\_\_\_\_ Business: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: Home: \_\_\_\_\_ Business: \_\_\_\_\_

Contact Person: \_\_\_\_\_

## 2. DETAILS OF CLAIM (COMPLETE IN ALL CASES)

Date of fire, accident or loss: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Time of fire accident or loss: \_\_\_\_\_ am / pm

Location of where loss or incident occurred: \_\_\_\_\_

a) Please state full details of what happened: \_\_\_\_\_

---

---

---

b) Is the property owner/occupied, rented or let to tenants? Please specify which one: \_\_\_\_\_

---

---

c) Is there insurance with any other company relating to this loss? If so, please give details: \_\_\_\_\_

---

---

# GENERAL CLAIM FORM

d) If loss was caused by another person who is not your employee, please give their name, address, and telephone number.

\_\_\_\_\_

e) Have you made any other insurance claims over the past 5 years? **YES/NO**

If Yes, please give details \_\_\_\_\_

\_\_\_\_\_

### 3. GLASS BREAKAGE

If you are the tenant of commercial premises please provide proof that you are liable under the terms of your lease.

Particulars of Glass Damaged:

Description (plain, plate, mirrored etc)	Height	Width	Position (Door, window, etc)

### 4. POLICE DETAILS (IF BURGLARY, THEFT, LOSS OR MALICIOUS DAMAGE)

a) To which police station was it reported? \_\_\_\_\_ b) Date reported: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

c) Attach police form **YES/NO** d) Police file number: \_\_\_\_\_

### 5. MATERIAL LOSS (FOR EXAMPLE FIRE, BURGLARY OR ACCIDENTAL DAMAGE)

State names of others who have an interest in the property ie, by way of joint ownership, mortgage, hire purchase, etc.

\_\_\_\_\_

\_\_\_\_\_

If burglary claim state means of entry to the premises.

\_\_\_\_\_

\_\_\_\_\_

# GENERAL CLAIM FORM

Schedule: Please provide full details of items being claimed for below:

Full description including make & model	Date purchased or received	From where purchased	New or second-hand	If second-hand, age when purchased	Price paid	Replacement cost

Total: \_\_\_\_\_

**Note: In the case of property lost or stolen we will require proof of ownership. To avoid delay in settlement of such claims please forward with the claim form the receipt, visa slip or other document issued to you at the time of purchase.**

## 6. PUBLIC LIABILITY (damage to property of other parties)

Has a claim been made on you? **YES/NO**                      If Yes, please advise name of Party: \_\_\_\_\_

If a motor vehicle was involved please state

Owner's name: \_\_\_\_\_

Driver's name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Occupation: \_\_\_\_\_

Occupation: \_\_\_\_\_

Additional information: \_\_\_\_\_

Licence details: \_\_\_\_\_

\_\_\_\_\_

Year, make and model of vehicle: \_\_\_\_\_

Witnesses:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

# GENERAL CLAIM FORM

## 7. DIRECT CREDITING AUTHORITY

If your claim is accepted and there are payment(s) to you, we can pay this amount direct into your bank account by direct credit. If you would like us to make this direct credit, please complete the details below. You will be advised if a payment has been made following acceptance of your claim.

Do you wish to use this facility? **YES/NO**

Name of Account: \_\_\_\_\_

I/We authorise payment to be made into this bank account. (Please attach a deposit slip)

		-					-							-			
--	--	---	--	--	--	--	---	--	--	--	--	--	--	---	--	--	--

**Bank**

**Branch**

**Account Number**

**Suffix**

## 8. DECLARATION/PRIVACY ACT 1993/ INSURANCE CLAIMS REGISTER

I/We declare that to the best of my/our knowledge and belief these particulars are complete and correct.

I/We

- a) agree to give any further information that may be required;
- b) understand you require this personal information, which will be retained by you at 146 Somerfield Street, Christchurch before you can evaluate my/our claim;
- c) authorise the disclosure of this personal information regarding this claim to other parties;
- d) authorise the obtaining by you from any other party personal information about me/us that is in your view relevant to this claim;
- e) authorise the obtaining by you from Insurance Claims Register Limited (ICR Ltd), which holds details of claims made by me/us under policies with other insurers, personal information about me/us that is in your view relevant to this claim;
- f) authorise you to place details of this claim on the database of ICR Ltd, PO Box 474, Wellington, where it will be retained and be available to other insurance companies to inspect;
- g) understand that I am/we are entitled to have certain rights of access to and correction of the personal information held by you and ICR Ltd.

The collection of this information is required under the terms of your policy. Failure to provide it may result in your claim being declined.

Signature of the Policyholder(s)

\_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_